

Neighborhood Mortgage Solutions - www.GoNMS.org

Privacy Statement

Thank you for viewing our Web site. Neighborhood Mortgage Solution is committed to protecting the privacy of our members and other users of our Web site. To that end, we have adopted the following privacy policy for our Web site:

General Web Site Pages

Visitors of Neighborhood Mortgage Solution's Web site will remain anonymous. We do not collect personal identifying information about visitors to our Web site. Our servers collect standard non-identifying information about visitors to the site, such as date and time visited. This information is used to compile standard statistics on site usage.

E-mail

Personal information contained in E-mail sent by members and non-members may be used by the credit union's staff to answer questions, to follow up on requests, or to improve the level of service Neighborhood Mortgage Solution provides. Please be advised that we cannot guarantee the security of E-mail messages against interception by unauthorized individuals. Therefore, you can also communicate with Neighborhood Mortgage Solution by telephone or mail: (989) 497-1651 or P.O. Box 209, 580 N Main St. Frankenmuth, MI 48734.

Loan Applications

Our Web site will be checked every day that we are open for business. Staff will treat a loan application received via our Web site the same as a loan application taken via telephone or in person. Your loan application will be processed as soon as possible. If further information is necessary to complete your application, you will be contacted. You will be contacted regarding the approval or denial of the application.

Online Banking

Neighborhood Mortgage Solution's Web site has a link to our Internet-based loan application product called "Prime Alliance." Separate disclosures must be acknowledged before a new user is able to do account transactions and inquiries online. The information that is entered into Prime Alliance by a member is used only to process requested transactions. Prime Alliance is operated on a secured Web site address.

Links

We have reviewed the links available on our site to the best of our ability. They are provided for the convenience of our members and are not specifically endorsed by Neighborhood Mortgage Solution. Neighborhood Mortgage Solution cannot be responsible for information presented on sites other than its own.