

### Installing Imaging Portal Desktop Application 20.1.2.10 msi:

Click the below link to download the Imaging Portal Desktop application. If an earlier version of Imaging Portal Desktop is currently installed, uninstall it before launching the new version. To install the application on a network, save the file to a network location. Remember the file name and the folder in which it was saved so when you are ready to install it is easily accessible.

Imaging Portal Desktop application:

[http://desktop.capsilondesign.com/DX\\_Imagility/Dexma\\_Imagility\\_Desktop\\_v.20.1.2.10.msi](http://desktop.capsilondesign.com/DX_Imagility/Dexma_Imagility_Desktop_v.20.1.2.10.msi)

Current supported web browsers for the Virtual Loan Folder (VLF) are:

1. The latest version of Microsoft Edge
2. The latest version of Mozilla Firefox
3. The latest version of Google Chrome
4. The latest version of Safari

IP Address that needs to be whitelisted:

Capsilon IP Addresses:

204.12.73.36 (Production)

204.12.73.61 (Production)

204.42.74.246 (DR)

216.74.43.228 (DR)

64.214.149.222 (Stage)

173.239.111.237 (Pre-Production)

173.239.104.194 (Pre-Production)

Additional Note for your IT Department:

If you are experiencing issues with the Virtual Loan Folder, please ask your IT department to run a Fiddler Trace (or something comparable) to show what is being blocked. What IT departments found is the 'Guest Policies' on the VPN/DNS are being blocked. Once this was unblocked, basic functions of the VLF were restored to fully functional as expected.